

Beechfield Medical Centre Patient Participation Group (BMCPPG)

TERMS OF REFERENCE

:

Aims and Objectives:

These Terms of Reference set out the basic remit under which the BMCPPG will work with the practice and patients in order to ensure that it is able to meet its primary role of championing the patient perception of being registered at the practice.

Key to this is recognition that the BMCPPG has to be a genuinely representative body that recognises and embraces all aspects of the patient make up and, in so acting, does not promote agendas or issues that are not in the interest of the wider patient base.

It is not a forum for personal complaints or agendas nor is it simply a talking shop. In order to achieve its aims and objectives, it will operate within the broad framework outlined below:

- 1. To Act as the Representative Voice of the Patients**
- 2. To assist in the promotion of better healthcare and treatment**
- 3. To Help the Practice Enhance Service Delivery**
- 4. To develop the Influence of BMCPPG through Good Practice**